



All you need to know about TDH OPD processes

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Waiting with uncertainty is no man's favourite thing, more especially at a health institution. To avoid misconception such as personnel at hospitals are good at sending patients from pillar to post and make them wait long before attended to, patients have got to understand and bring along the following requirements when visiting this hospital's Out-Patient Department (OPD).

Documentations required by clerks before opening a file and consultations a Doctor

- Proof of residence, Proof of income, Identity Book (ID), Referral letter (if referred by a Doctor)

NB: Appointment patients should make prior arrangement with Clerks at OPD

Different rates/tariffs apply to different patients depending on the category or class of patients they fall in

- All patient employed and earning less than R36 000 per year will pay R20.00 (Class H1)
- Free service is available for all unemployed patients with (Unemployment Insurance Fund cards) in class H1 and Social Pensioners (Old age and disabled

Patients waiting at OPD to be served....



people) in class H0

- All that are earning more than R35 000 plus assets and/or family combined income amounts to R50 000 plus assets will pay R65 at OPD (class H2)
- Unknown patient will either be classified as H2 or private patients who will pay 100% of their charges (class P)
- South African kids at the age of six or below and pregnancies are free

Patients under six (6) years of age and pregnant woman who are not South Africans

- All this foreign patients receive free service, except those that came specifically for health care and are charged like private patients (class PH)

Important: As from the 01st Sep 2008 tariffs for all private patients (P&PH) have increased by 07%

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Editorial

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